

Whistler Blackcomb 2018-2019 Season Passes

Frequently Asked Questions (FAQs)

WHISTLER BLACKCOMB ACCESS ON VAIL RESORTS PASSES

Which 2018.19 season passes provide unlimited skiing and riding at Whistler Blackcomb? There are two season passes that provide unlimited, unrestricted skiing and riding to Whistler Blackcomb:

1. Epic Pass (Adult \$899 USD/\$1124 CAD*, Child \$469 USD/\$586 CAD*)

*based on a 1.25 exchange rate – subject to change. Epic Passes are sold on epicpass.com in USD and on-resort and through the call centre at Whistler Blackcomb in CAD.

- Unlimited, unrestricted access with no blackout dates to Whistler Blackcomb, Vail, Beaver Creek, Breckenridge, Park City, Keystone, Heavenly, Northstar, Kirkwood, Stowe, Wilmot, Afton Alps, Mt. Brighton, Arapahoe Basin, Perisher with no blackout dates
- Limited access to Les 3 Vallées, Paradiski and Tignes-Val D'Isère in France; 4 Vallées in Switzerland; Arlberg in Austria and Skirama Dolomiti in Italy.
- **NEW** Now includes 7 days of skiing or snowboarding with no blackout dates at Resorts of the Canadian Rockies (Fernie Alpine Resort, Kicking Horse Mountain Resort and Kimberley Alpine Resort in British Columbia, Nakiska in Alberta, and Mont Sainte Anne and Stoneham in Quebec) and Telluride in Colorado, plus 5 total consecutive days with no blackout dates at Hakuba Valley's nine ski resorts in Japan.

2. Whistler Blackcomb Unlimited Pass (Adult \$1,289 CAD, Youth \$769 CAD, Child \$449 CAD, Senior \$869 CAD and Super Senior \$179 CAD)

- Unlimited, unrestricted access to Whistler Blackcomb with no blackout dates
- Exclusive Whistler Blackcomb perks, including 20% off on-mountain food, up to 20% off retail, \$50 off select lessons and more.

Which other 2018.19 season passes provide access to skiing and riding at Whistler Blackcomb?

There are a variety of season passes that provide access to skiing and riding at Whistler Blackcomb:

1. Epic Local Pass

- Unlimited, unrestricted skiing or riding at Breckenridge, Keystone, Wilmot, Afton Alps, Mt. Brighton and Arapahoe Basin with limited restrictions at Park City, Heavenly, Northstar, Kirkwood, and Stowe.
- Also includes a combined total of 10 days at Whistler Blackcomb, Vail, and Beaver Creek with holiday restrictions.
- **NEW** Now includes five total consecutive days with no blackout dates at Hakuba Valley's nine ski resorts in Japan.
- Restriction dates: 11/23/18-11/24/18, 12/26/18-12/31/18, 1/19/19, 2/16/19-2/17/19

2. Epic 7-Day

- A total of 7 unrestricted days valid at Whistler Blackcomb, Vail, Beaver Creek, Breckenridge, Park City, Keystone, Heavenly, Northstar, Kirkwood, Stowe and Arapahoe Basin, plus 7 FREE days at Wilmot, Afton Alps or Mt. Brighton

- **NEW** Now includes 7 days of skiing or snowboarding with no blackout dates at Resorts of the Canadian Rockies (Fernie Alpine Resort, Kicking Horse Mountain Resort and Kimberley Alpine Resort in British Columbia, Nakiska in Alberta, and Mont Sainte Anne and Stoneham in Quebec) and Telluride in Colorado (that can be used as a part of the 7 total days of access that the pass provides).

3. Epic 4-Day

- A total of 4 unrestricted days valid at Whistler Blackcomb, Vail, Beaver Creek, Breckenridge, Park City, Keystone, Heavenly, Northstar, Kirkwood, Stowe and Arapahoe Basin, plus 4 FREE days at Wilmot, Afton Alps or Mt. Brighton
- **NEW** Now includes 4 days of skiing or snowboarding with no blackout dates at Resorts of the Canadian Rockies (Fernie Alpine Resort, Kicking Horse Mountain Resort and Kimberley Alpine Resort in British Columbia, Nakiska in Alberta, and Mont Sainte Anne and Stoneham in Quebec) and Telluride in Colorado (That can be used as a part of the 4 total days of access that the pass provides).

4. 5 Day EDGE Card (Restricted or Unrestricted)

- A total of 5 days valid at Whistler Blackcomb
- Restricted dates for the 5 Day Restricted EDGE Card: 12/26/18-12/31/18, 1/19/19, 2/16/19-2/17/19
- Option to use up to 2 days at Vail, Beaver Creek, Breckenridge, Park City, Keystone, Heavenly, Northstar, Kirkwood, Stowe, Wilmot, Afton Alps or Mt. Brighton. Same restrictions above apply for restricted EDGE Card holders.
- Exclusive Whistler Blackcomb perks including up to 20% off shopping and rentals, \$35 off select lessons, lodging deals and more.

5. 10 Day EDGE Card (Restricted or Unrestricted)

- A total of 10 days valid at Whistler Blackcomb
- Restricted dates for the 10 Day Restricted EDGE Card: 12/26/18-12/31/18, 1/19/19, 2/16/19-2/17/19
- Option to use up to 3 days at Vail, Beaver Creek, Breckenridge, Park City, Keystone, Heavenly, Northstar, Kirkwood, Stowe, Wilmot, Afton Alps or Mt. Brighton. Same restrictions above apply for restricted EDGE Card holders.
- Exclusive Whistler Blackcomb perks including up to 20% off shopping and rentals, \$35 off select lessons, lodging deals and more.

EPIC PASS PRODUCTS:

Where can I purchase an Epic Pass, Epic Local Pass, Epic 7-Day or Epic 4-Day pass?

Please visit epicpass.com to see the current season pass offerings and prices. You can also purchase at any Whistler Blackcomb Ticket Window or by calling the call centre at 1-800-766-0449.

Are there restricted dates on the Epic Local Pass?

Yes. Epic Local restricted dates are: November 23-24, 2018; December 26-31 2018; January 19, 2019; and February 16-17, 2019.

How does Pass insurance work for purchases on www.epicpass.com?

Epic Passes are non-transferrable and non-refundable. Pass refunds are available only when a guest purchased Pass insurance and has a valid claim under the insurance policy. Any refund is based on the cost of the pass minus a daily rate for every day used up to the face value of the Season Pass. For more information please visit snow.com/passinsurance

What are the payment plan options?

For a limited time, guests can pay \$49 up front in the spring with the remaining balance charged on or around September 10, 2018. By putting \$49 down, pass holders are committing to buying the pass(es) for the 2018.19 season. The \$49 initial payment cannot be cancelled or refunded, nor can the pass purchase be cancelled or refunded.

How does the Auto Renew program work?

Auto Renew is the most convenient way to automatically renew your Season Pass every year, while guaranteeing next season's lowest price and the best benefits. When you sign-up for Auto Renew you will be charged \$49 up front in mid-March with the balance due in mid-September. If you sign up for the auto-renew program this season, your pass will automatically renew next March for the 2019.20 season. For more information on how the process works and which passes qualify, visit www.epicpass.com/benefits.

What are buddy tickets?

Buddy Tickets are discounted, single day lift tickets set at a flat price for family and friends. If you purchase your Epic Season Pass by April 15, 2018, you will receive 6 buddy tickets. Please note, Buddy Tickets are only eligible with specific passes.

What are Ski With a Friend (SWAF) tickets and how many do I receive?

Ski With A Friend (SWAF) Tickets are discounted, single day lift tickets loaded onto your pass for friends and family. SWAF Tickets vary in price based on the date you plan to visit and can be purchased at the ticket window. The Season Pass holder must be present at the time of purchase. 6 SWAF Tickets come loaded on all unlimited Epic Season Pass Products.

If I have an existing Epic Season Pass from the 17.18 season am I able to reload it for the 18.19 season?

Yes, if you have an Epic Season Pass from the 17.18 season you will be able to reload it. If you have an Epic Season Pass from an earlier season you will need a new access card. If you are purchasing a different product than you had last year, you will need a new access card. Guests who purchase a 2018.19 product prior to September 1, 2018 will receive their new access card in the mail in the fall of 2018. Your 2018.19 card will be used for 2018 summer access.

When can I expect to receive my 2018.19 Epic season pass?

Guests who purchase a 2018.19 product prior to September 1, 2018 will receive their new access card in the mail in the fall of 2018.

Whistler Blackcomb Season Pass products:

Will Whistler Blackcomb season passes still be sold?

Yes, the Unlimited Pass and EDGE cards are currently for sale on WhistlerBlackcomb.com. Guests are encouraged to view the website to explore the best season pass products that will meet their needs.

Will the Parent Pass be available for the 2018-19 Season?

The Parent Pass will not be reinstated for 2018.19 season because the Vail Resorts systems, procedures and controls do not support products being transferable between two people. However, Whistler Blackcomb will be offering a special 2018.19 option for 2017.18 Parent Pass holders. All 2017.18 Parent Pass holders will have the option to purchase two (2) Adult Unlimited Whistler Blackcomb season passes for C\$1,499 (\$749.50 per Pass). The same eligibility requirements will apply as prior years. Please visit a Whistler Blackcomb Guest Relations location for more information or call 1.866.218.9689. This offer will be available for a limited time only. You will be required to present your 2017.18 Parent Pass and IDs to confirm you meet all the eligibility requirements. Alternatively, Whistler Blackcomb is pleased to announce the Epic SchoolKids Whistler Blackcomb Pack for 2018-19 season offer Canadian and Washington State kids K-5 five free days of skiing or riding at Whistler Blackcomb. Restrictions apply, please visit www.epicschoolkids.com/whistlerblackcomb for more details.

What are the payment plan options?

For a limited time, guests can pay \$49 CAD+GST up front in the spring with the remaining balance charged on or around September 10, 2018. By putting \$49 down, pass holders are committing to buying the pass(es) for the 2018.19 season. The \$49 initial payment cannot be cancelled or refunded, nor can the pass purchase be cancelled or refunded.

How does the Auto Renew program work?

Auto Renew is the most convenient way to automatically renew your Season Pass or EDGE Card every year, while guaranteeing next season's lowest price and the best benefits. When you sign-up for Auto Renew you will be charged \$49 up front in mid-March with the balance due in mid-September. If you sign up for the auto-renew program this season, your pass will automatically renew next March for the 2019.20 season. For more information on how the process works and which passes qualify, visit www.epicpass.com/benefits.

If I have an existing Whistler Blackcomb Season Pass or EDGE Card from the 17.18 season am I able to reload it for the 18.19 season?

Yes, if you have a Season Pass or EDGE Card from the 17.18 season you will be able to reload it. If you have a Season Pass or EDGE Card from an earlier season you will need a new access card. Guests who purchase a 2018.19 product prior to September 1, 2018 will receive their new access card in the mail in the fall of 2018. Your 2018.19 card will be used for 2018 summer access.

What is the refund policy for Whistler Blackcomb Season Passes or EDGE Cards?

All Whistler Blackcomb Season Passes and EDGE Cards are non-transferrable and non-refundable. There is no refund option for 2018.19 products. Please refer to the [Whistler Blackcomb Cancellation Policy](#) for further information.

Is Pass Insurance available on Whistler Blackcomb Season Passes and EDGE Cards?

Whistler Blackcomb Season Passes and EDGE Cards are non-transferrable and non-refundable. Pass Insurance is not currently available on Whistler Blackcomb Season Passes or EDGE Cards. Please refer to the [Whistler Blackcomb Cancellation Policy](#) for further information.

Are Whistler Blackcomb passes eligible for Auto Renew?

Yes, Whistler Blackcomb Unlimited Season Passes, along with 5 or 10 day EDGE cards are eligible for Auto Renew.

Will I receive benefit tickets for my friends if I purchase my Unlimited Season Pass in the spring?

If you purchase an Unlimited Season Pass in the spring, you will receive two 50% off vouchers. This offer is eligible on Adult and Senior unlimited passes only.

When can I expect to receive my 2018.19 season pass or EDGE Card?

Guests who purchase a 2018.19 product prior to September 1, 2018 will receive their new access card in the mail in the fall of 2018.

Is there a discount for families?

Yes, for a limited time, we offer a 10% Family discount that is applied when guests are purchasing at least one Adult Season Pass (for the parent or legal guardian) AND at least one Child/Youth pass or any Whistler Kids Program Pass. They need to reside at the same address and be directly related. This offer is not available with the Spirit Pass or any Epic Pass purchase. Discount not available online, please call 1-800-766-0449. NOTE: Whistler Kids Club programs will be available for purchase later in the Spring.

Will the Family Discount be eligible if a parent purchases an Epic Pass?

No. The Family Discount is only available with the purchase of a Whistler Blackcomb Unlimited Season Pass AND at least one Child/Youth pass or any Whistler Kids Program Pass.

Will the Sea-to-Sky and Student Pass be available for the 2018-19 Season?

Yes, both the Sea-to-Sky and Student Pass will be available for purchase starting in the fall.

Will you continue the Spirit Pass program and will the Whistler Experience continue?

The Spirit Pass Program will continue to be an option for employees of Whistler Chamber businesses. There are a number of employees who use this pass and we will continue to work with our partners at the Whistler Chamber of Commerce to administer the program. The Whistler Experience puts an emphasis on excellent customer service and Whistler Blackcomb is supportive of this Chamber initiative. This pass will be available starting in the fall.

EDGE Cards:

What EDGE cards will be offered for 2018.19?

5 and 10 day EDGE cards will be available for purchase for the 2018.19 season. Guests looking to ski four days or less are advised to upgrade to the 5-day EDGE card, Epic 4-day pass, or explore the various lift ticket options. EDGE Card holders have the ability to use some days at other Vail Resorts owned and operated locations. Card holders can use 2 of their 5 days or 3 of their 10 days at Vail, Beaver Creek, Breckenridge, Park City, Keystone, Heavenly, Northstar, Kirkwood, Stowe, Wilmot, Afton Alps, or Mt. Brighton Resorts. Also, guests can purchase a discounted EDGE card if they plan to ski outside of peak periods or add holiday access for a small upgrade.

What are the holiday restrictions on a Whistler Blackcomb Restricted EDGE card?

Holiday/Peak restricted dates are: December 26-31, 2018, January 19, 2019, February 16-17, 2019. Guests who plan to ski during the peak periods can purchase the unrestricted EDGE cards for a small increase in price.

Have the 1 and 3 Day EDGE Card been discontinued?

Yes, both the 1 and 3 Day EDGE Card were discontinued following the 2016-17 season. Guests looking to ski four days or less days are advised to consider upgrading to the 5 day EDGE card, Epic 4-day pass, or explore the various lift ticket options.

Who is eligible to purchase an EDGE card?

EDGE cards will be available to Canadian and Washington state residents only.

As an Oregon state resident, am I eligible to purchase an EDGE card?

No. EDGE cards are only available to Canadian and Washington state residents.

What are my payment options for a 5 or 10-day EDGE card?

For a limited time, guests can pay \$49 CAD+ GST up front in the spring with the remaining balance to be charged on or around September 10, 2018.

As I'm purchasing early, will I have the option to add-on unlimited 2018 Spring Skiing?

No. The Spring Add-on offer has been discontinued.

Will I receive 2018.19 early season skiing benefits if I purchase this Spring?

Purchasing an EDGE card in before April 15, 2018 will give you unlimited skiing early season from opening day through December 14, 2018, Plus one PEAK 2 PEAK lift ticket for use this summer.

When does the unlimited skiing early season start and end?

The unlimited skiing early season will start on Opening Day and last until December 14, 2018.

Will children ages 6 and under still be able to ski for free at Whistler Blackcomb?

Yes. Children 6 and under ski free at Whistler Blackcomb. Parents can pick up a complimentary lift ticket at any Ticket Window location. Children ages 0-4 will be eligible for a complimentary Epic pass, Children ages 5-6 will be eligible for the Whistler Blackcomb Tot Pass for a fee of \$20 for families who don't want to get a lift ticket for each day they ski.

During the 2016-17 season I purchased a Whistler Blackcomb EDGE card in February to use the same season. Will I be able to do this again this year?

No. EDGE cards will only be on sale for a limited time. The earlier you purchase, the better the price and benefits. Guests who purchase before April 15, 2018 will receive unlimited skiing early season.

Am I able to use my EDGE card at any other resorts?

Yes. As an EDGE card holder you are eligible to redeem a portion of your included days at the following resorts: Vail, Beaver Creek, Breckenridge, Park City, Keystone, Heavenly, Northstar, Kirkwood, Stowe, Wilmot, Afton Alps and Mt. Brighton.

As a 2018.19 EDGE cardholder, how many days can I ski at another Vail Resort?

2018.19 5 Day EDGE Cardholders can use up to two days at another Vail Resort, while 10-Day EDGE Cardholders can use up to three days at another Vail Resort. Holiday and Peak Restrictions apply for Restricted EDGE Card holders.

I've used all of my days and would like to ski more, what are my options?

Beyond included days, EDGE Card holders are eligible for discounted lift tickets - 15% off the daily window rate.

Does my EDGE Card come with Direct-to-Lift Access?

Yes, every EDGE Card automatically comes with Direct-to-Lift access allowing EDGE Card holders to skip the ticket lines and head directly to the lift for 15% off the daily window rate when included days have been used or during restricted dates for Restricted EDGE Card Holders. To deactivate Direct-to-Lift on your EDGE Card, please call the call centre at 1-800-766-0449.

Pass and Card Benefits:

Will Whistler Blackcomb continue to honor the existing Age Policy?

Yes. Whistler Blackcomb age policies remain unchanged for the 2018.19 winter season. If a guest turns 65 or 75 before the end of the 2018.19 season (May 22, 2019) we will allow them to purchase a Senior or Super Senior Pass for next winter. Guests purchasing a Child or Youth Pass in the spring who turn 13 or 19 before next winter season are eligible for the less expensive rate with their purchase.

Will Senior and Super Senior products be available for the 2018-19 season?

Yes, these products will be returning for the 2018-19 season and we are happy to offer this benefit to our senior guests.

As an Unlimited Season Pass holder will I still receive a discount on Bring-A-Friend tickets?

Yes. Whistler Blackcomb Unlimited Season Pass holders are eligible for up to a maximum of 6 discounted Bring a Friend tickets for the 2018.19 season.

As an Unlimited Season Pass holder, will I still receive a discount on Sightseeing Bring-A-Friend tickets?

Yes. Whistler Blackcomb Unlimited Season Pass holders are eligible for up to a maximum of 6 discounted Bring a Friend Sightseeing tickets in the summer of 2018 and a maximum of 6 during the 2018.19 winter season.

If I purchase my Season Pass or EDGE Card in the spring, when will I be eligible for summer discounts?

Summer benefits are effective for the summer prior to the winter season. Guests who purchase a 2018.19 Unlimited Season Pass in the spring of 2018 will receive a PEAK 2 PEAK 360 Experience Pass for Whistler Blackcomb in summer 2018. Guests who purchase a 2018.19 5 or 10 Day EDGE Card in the spring of 2018 will receive one PEAK 2 PEAK 360 Experience Ticket for use in summer 2018.

Can I still use Unused EDGE Card Days?

No, unused EDGE Card Days will no longer be valid for sightseeing, glacier skiing or bike park. EDGE Card Days are valid during the winter 2018.19 season only.

When will the hiking/sightseeing access be valid for?

Guests who purchase a 2018.19 Whistler Blackcomb Unlimited Season Pass in the spring will have access only for the 2018 summer season (May 27, 2018 to October 8, 2018). Please note summer operations dates are subject to change.

As a Whistler Blackcomb Unlimited Season Pass holder, what benefits am I entitled to at other Vail resorts during the winter?

For the 2018.19 winter season, Whistler Blackcomb Unlimited, Spirit and Sea-to-Sky Pass holders receive unlimited half price lift tickets at Vail, Beaver Creek, Breckenridge, Park City, Keystone, Heavenly, Northstar, Kirkwood, Stowe, Wilmot, Afton Alps, Mt. Brighton, and Sun Peaks. Discount will be taken off the current window rate.

As a Whistler Blackcomb Unlimited Season Pass holder, what benefits am I entitled to at other Vail resorts during the summer?

There will be no discounts or benefits at any other Vail Resorts for Whistler Blackcomb Season Pass holders during the summer of 2018.

Will 2018.19 Epic Pass holders receive any access, perks or discounts at Whistler Blackcomb this summer?

Guests who purchase a 2018.19 Epic Pass receive complimentary sightseeing/hiking access for use in summer 2018 at Whistler Blackcomb. Epic Pass holders will need to visit Guest Services upon their arrival to pick up their complimentary pass.

Is the 25% off lift ticket discount at SilverStar Resort still valid?

No. The 25% off lift ticket discount at SilverStar Resort was discontinued after the 2016.17 season. Whistler Blackcomb season pass and EDGE Card holders receive exclusive discounts and perks at Whistler Blackcomb and other Vail Resorts properties.

Will the Seasons Club Programs still include a Season Pass?

Yes. All Whistler Kids Season Long Club Programs still include an Unlimited Season Pass for use at Whistler Blackcomb. 2018.19 Club Programs will be available for purchase in late April.

Will Whistler Blackcomb continue to have WB+ next year?

Whistler Blackcomb skiers and riders now have access to EpicMix, a ski app that allows you to track your vertical feet, connect with friends, and share photos from your day on the mountain.

Changing or Upgrading Products:

If I purchased a Whistler Blackcomb Season Pass in the spring and now want to upgrade to an Epic Pass, can I get the same Epic Pass price and benefits from the spring sale?

No, the pass will be sold at the current price and with the current benefits at the time of the upgrade.

If I purchase a Whistler Blackcomb Season Pass in the spring and decide I want an Epic Pass, will I be allowed to change products without fee?

Yes, the new pass will be sold at the current price and with current benefits at the time of upgrade. All Season Pass and EDGE Card products are non-refundable and non-transferrable. Downgrading will not be permitted.

Am I able to change from an Epic product to a Whistler Blackcomb product without a fee?

Yes, the new pass will be sold at the current price and with current benefits at the time of upgrade. All Season Pass and EDGE Card products are non-refundable and non-transferrable. Downgrading will not be permitted.

